

“In addition to the need to manage information, we chose CASPer because of its capabilities to help us manage aspects of the HCS billing process. Each month our staff write several thousand service delivery notes. The Texas Department of Aging and Disability Services (DADS) requires that certain information be on each note (names, dates, times, etc.). In CASPer, the note cannot be saved or printed unless all that information is present. During our first DADS Billing Audit since we implemented CASPer, we had no errors due to missing required information. Our error rate was 0.48%, and DADS recouped less than \$700.”

Pete Henning
Gulf Region Administrator

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