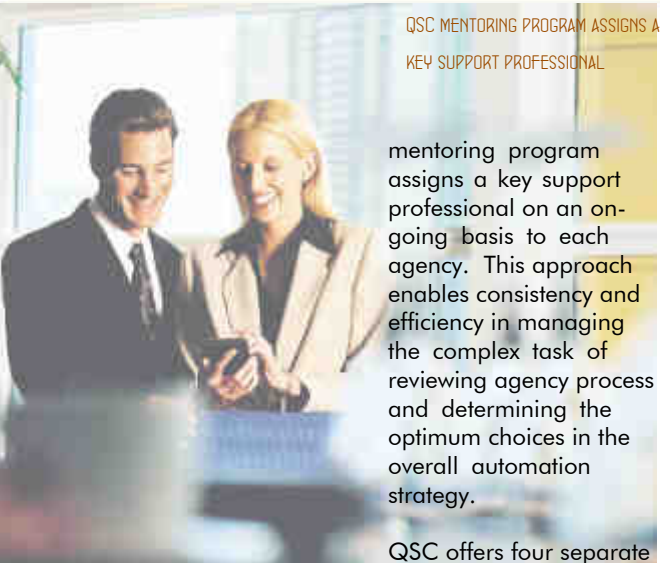


TRUSTWORTHY
EXPERIENCED
RELIABLE

SOFTWARE SUPPORT AND SERVICE PLANS



QSC MENTORING PROGRAM ASSIGNS A
KEY SUPPORT PROFESSIONAL

mentoring program assigns a key support professional on an on-going basis to each agency. This approach enables consistency and efficiency in managing the complex task of reviewing agency process and determining the optimum choices in the overall automation strategy.

QSC offers four separate support plans that allow each agency to customize their level of support and optimize specific resource allocation. Agencies can choose from a range of plans that cover the gamut from essentially outsourcing their IT infrastructure, to playing a largely self-directed role in their on-going system management. At

Quantum, we take seriously our role as your technology partner and are dedicated to focusing our perspective not on the short-term task, but the long-term relationship.

At QSC, we understand that the quality of on-going support and professional services will play a determining role in any agency's experience with their enterprise automation project. Quantum has invested significant resources in developing the support tools and procedures that will ensure a successful software rollout. Project management software, specifically developed for QSC implementation tasks, help ensure that the whole team stays in sync as the engagement unfolds. The QSC

AT QUANTUM, WE TAKE
SERIOUSLY OUR ROLE
AS YOUR TECHNOLOGY
PARTNER

Platinum Software Package

Phone Support(technical)	Included
Phone Support(operational)	Included
Compliance Certification	Included
Updates	Included
Enhancements	Included
Report Design	50/hr, 400/day
Integration Services	100/hr, 720/day
Project Management(on-site)	150/hr, 1080/day(T&E)
Project Management(remote)	75/hr, 540/day
Custom Development	100/hr, 720/day
On-Site Training	150/hr, 1080/day(T&E)



WE OFFER COMPLETE AND FLEXIBLE
ASSESSMENT MANAGEMENT AND SUPPORT
FOR FEE-FOR-SERVICE BILLING



Quantum Solutions
Innovation Outcomes

Gold Software Package


- Phone Support (technical)
- Phone Support (operational)
- Compliance Certification
- Updates
- Enhancements
- Report Design
- Integration Services
- Project Management (on-site)
- Project Management (remote)
- Custom Development
- On-site Training

Silver Software Package

- Phone Support (technical)
- Phone Support (operational)
- Compliance Certification
- Updates
- Enhancements
- Report Design
- Integration Services
- Project Management (on-site)
- Project Management (remote)
- Custom Development
- On-site Training



utions Corporation outsourcing



75/hr, Nearest 1/4hr

75/hr, Nearest 1/4hr

Included

Included

Included

75/hr, 600/day

125/hr, 800/day

200/hr, 1500/day (T&E)

85/hr, 720/day

150/hr, 1080/day

200/hr, 1500/day (T&E)



100/hr, Nearest 1/4hr

150/hr, Nearest 1/4hr

Included

Included

Included

100/hr, 720/day

150/hr, 1080/day

300/hr, 2200/day (T&E)

100/hr, 720/day

150/hr, 1080/day

300/hr, 2200/day (T&E)



Quantum Solutions Corporation
Innovation Outsourcing

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