

AIM

Fee for Service



AIM and Fee-For-Service

Medicaid waiver, or what is more commonly referred to as fee-for-service or fee-for-service billing represents what most consider to be a national, federally mandated shift in the method under which public funds are dispersed to meet the needs of specific "vulnerable" populations. While mental health services have generally led the way in this shift, it seems clear that providers of all services will ultimately experience the effect of this shift in their day-to-day operations. The impact on human service provider agencies has historically been significant and promises to increase in significance. The growing consensus among close followers of the social service system is that this shift may, in fact, herald the next major shake-out of provider agencies across the country. As regulatory and reporting pressures increase, what was once merely burdensome administrative overhead will become untenable without an enterprise-wide implementation of process automation to control and streamline the service-billing-funding cycle.

A particularly difficult impact point in this cycle is the inversion of the service / funding sequence. Under historic grant or program based funding plans, a resource block was allocated and available prior to the provision of particular services. Audit practices were largely holistic and program or outcome based in nature. In the shift to the waiver form of funding, services must first be performed, properly and often painstakingly accounted for with a level of detail previously unseen, then submitted for funding and, finally, funded. Any misstep in this administrative flow can delay funding and even create legal exposure. As one executive directed bemoaned, "There is no such thing as a Medicare Mistake. It's called Medicare fraud."



For these reasons – the escalating administrative load, the funding cycle requirements to be accurate and timely in the recording of service events, and the increased legal exposure in what has always been a simply administrative function – it is critical that agencies avail themselves of the automation tools to successfully navigate this increasingly difficult terrain. AIM and the CASPer system provide the tools, the process, and the solution.

From the ground up, CASPer was designed in conjunction with agencies actively engaged in a review of their internal processes specifically with regard to fee-for-service. National consultants were engaged to help chart the course and today, CASPer offers complete automation of what has been termed “the golden thread” of accountability in the service delivery process. Assessments, goals and objectives, credentials, service limits, authorized outcomes and locations and service providers – all are audited for service policies that will conform to the strictest guidelines for waiver audits. This attention to detail will ensure rapid turn-around of billing submissions and stress-free audit procedures. Quantum Solutions simplifies and streamlines the traverse through the difficult Fee-For-Service billing environment.



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