

# Quantum Solutions Corporation

## Innovation Outsourcing



### › *AIM: agency information management systems*

Problem: Increasing regulatory pressure coupled with rapidly changing operational requirements create stress on the management structure for human service provider agencies. Procedures and processes that have been merely burdensome and labor intensive in the past become untenable in today's environment.

Solution: AIM: Agency Information Management provides an enterprise-wide approach to a correctly architected, comprehensive and integrated data management solution while maintaining both ease of use and highly flexible user inputs and outputs to accommodate a rapidly changing environment.

AIM.....	1
Ready, AIM, Fire.....	2
CASPer.....	2
Agency Designed .....	3
Service and Support.....	3
Illinois Presence.....	4

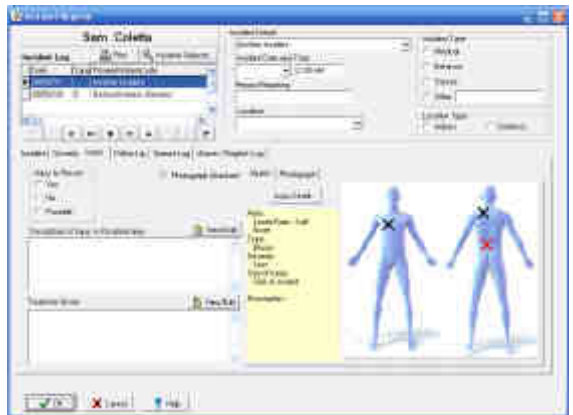


## › *Ready, AIM, Fire...*

There are three important steps in mapping the creation of a highly efficient enterprise-wide information infrastructure for the human service provider agency. 1. Get Control of Operational Data 2. Streamline Data Management 3. Leverage enhanced data management to deploy flexible, agile, and highly efficient operational solutions.

Though every agency will face these three basic challenges in moving to a complete solution for their enterprise, not every agency will face the same specific requirements. The AIM System is modular in design and highly scalable to provide the exact solution for the task at hand. Any solution pack can be expanded at any time and each step of the overall solution can be implemented in a manner that provides the “best fit” for the enterprise. Both operational requirements and available resources can be accommodated in a single, integrated approach to providing the required solutions.

## › *CASPer-Core Applications for Service Providers with Enhanced Reporting*



## › CASPer-Agency Designed



## › Service and Support



Paul Ingle and Laura Furlong working together at a training Beta seminar.

At QSC, we understand that the quality of on-going support and professional services will play a determining role in any agency's experience with their enterprise automation project. Quantum has invested significant resources in developing the support tools and procedures that will ensure a successful software rollout. Project management software, specifically developed for QSC implementation tasks, help ensure that the whole team stays in sync as the engagement unfolds. The QSC mentoring program assigns a key support professional on an on-going basis to each agency.





## » *Illinois Presence*

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From the ground up, the AIM system was created in concert with a number of partner agencies to ensure that the software processes mirrored real-world conditions.

Quantum Solutions is an Illinois company, built in partnership with Illinois agencies. Our learning center is operated on contract by an Illinois agency and support is available for both technical and operational or programmatic issues. Quantum solutions is dedicated to the partnership approach in all phases of solution delivery. From design, to execution, to implementation, to support. Quantum assumes an agency-centric approach to the task of providing agency-based technologies.



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